



## ADA Nondiscrimination Notice City of West Sacramento



In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 ("ADA"), the City of West Sacramento will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

**Employment:** The City of West Sacramento does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

**Effective Communication:** The City of West Sacramento will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the City of West Sacramento's programs, services, and activities.

**Modifications to Policies and Procedures:** The City of West Sacramento will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcomed in the City of West Sacramento offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of the City of West Sacramento, should contact the office of the program, service or activity coordinator as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require the City of West Sacramento to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a program, service, or activity of the City of West Sacramento is not accessible to persons with disabilities should be directed to the ADA Coordinator:

ADA/504 Coordinator, Victoria Soares  
Capital Projects Department  
1110 West Capitol Avenue, First Floor  
West Sacramento, CA 95691  
[ada@cityofwestsacramento.org](mailto:ada@cityofwestsacramento.org)  
Phone: (916) 617-4980  
TTY: California Relay at 7-1-1

The City of West Sacramento will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.

**This notice is available in alternate formats from the ADA Coordinator.**



## Public Notice and Posting City of West Sacramento



The City of West Sacramento, in keeping with its ongoing efforts to serve all members of the community, is updating its Americans with Disabilities Act (ADA) transition plan and self-evaluation. The accessibility plan provides a comprehensive plan for access for individuals with disabilities to City facilities, parks, programs, services, activities and events.

The City of West Sacramento is seeking input from agencies, organizations and individuals with disabilities. As an agency, organization or individual, the value of stakeholder guidance will help to address and prioritize current and future needs. Individuals who would like to provide input are invited to complete a survey, call or email the ADA Coordinator. Surveys are available for organizations that represent individuals with disabilities, patrons, community members, employees, and other interested individuals who wish to participate in the evaluation.

Your comments and opinions are important to us and will provide valuable information regarding how the City of West Sacramento can better serve individuals with disabilities. Surveys are available from the City's ADA Coordinator:

ADA/504 Coordinator, Victoria Soares  
Capital Projects Department  
1110 West Capitol Avenue, First Floor  
West Sacramento, CA 95691  
[ada@cityofwestsacramento.org](mailto:ada@cityofwestsacramento.org)  
Phone: (916) 617-4980  
TTY: California Relay at 7-1-1

Please contact the ADA Coordinator if you have questions or comments or would like to request a survey in an alternate format.

Information regarding the Americans with Disabilities Act can be obtained from the ADA Coordinator.

The City of West Sacramento complies with the Americans with Disabilities Act of 1990, Public Law 101-336, which prohibits discrimination on the basis of disability.



## Survey for City of West Sacramento Program and Facility Users

The City is seeking input from agencies, organizations and individuals with disabilities to help the City enhance accessibility to its facilities, programs, services and events.

First Name (Optional)

Last Name (Optional)

Date (Optional)

Address (Optional)

Phone (Optional)

E-mail address (Optional)

Name of City of West Sacramento facility or location, or type of program or service for which you are providing input

1. What is your relationship to the City of West Sacramento? (check all that apply)

Resident

Visitor

Contractor

If other please describe.

Employee

Participant of a Program, Service or Activity

Other

2. Check all programs, service or activities in which you participate at the facility, site or location.

Classes

Recreation

Meetings

Sporting Events

If other please describe.

Seminars

Work (Volunteer)

Work (Employee)

Other

3. Do you know who to contact if you need assistance, have a concern or complaint, or need an accommodation to access a facility, service or event?

Yes

No

If yes, who would you contact?

4. Have you ever requested an accommodation for a disability from the City of West Sacramento?

- Yes
- No
- Not Applicable
- Don't Know

5. If an accommodation was requested, was your accommodation made by the City of West Sacramento?

- Yes
- No
- Not Applicable
- Don't Know

If yes, what accommodations were made? If no, were you given a reason why it was not provided?

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6. Have you experienced any barriers, nonaccessible areas, or nonaccessible programs? (Examples: no accessible parking spaces, difficulty reaching an accessible entrance, steep ramps, uneven sidewalks, need for assistive listening device, large print, etc.)

- Yes
- No
- Not Applicable
- Don't Know

If yes, please describe.

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7. Have you attended any special events in the City?

- Yes
- No

If yes, did you encounter any barriers to accessibility?

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8. Is accessible seating provided for individuals with disabilities at meetings, classes, programs, etc. held at the facility?

- Yes
- No
- Not Applicable
- Don't Know

If no, please describe.

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9. Are you aware of any programs, service or activities that are not accessible to individuals with disabilities?

- Yes
- No
- Not Applicable
- Don't Know

If yes, please describe.

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10. Are you aware of any areas or elements of the facility that are not accessible to individuals with disabilities?

- Yes
- No
- Not Applicable
- Don't Know

If yes, please describe.

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11. Is information provided regarding accommodations, auxiliary aids (such as assistive listening systems, interpreters, alternate formats, specialized equipment, or assisted services, etc.?)

- Yes
- No
- Not Applicable
- Don't Know

Please describe.

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12. Is there adequate directional and informational signage provided at the facility?

- Yes
- No
- Not Applicable
- Don't Know

If no, please describe.

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13. If you have requested auxiliary aids, an interpreter or specialized equipment, was your request accommodated?

- Yes
- No

Not Applicable

Don't Know

If no, please describe.

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14. Has the attitude of the staff of the City of West Sacramento towards you or someone you know with a disability been generally helpful, supportive, positive and proactive in solving accessibility issues?

Yes

No

Not Applicable

Don't Know

Please describe.

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15. Other comments:

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16. What do you feel is the highest priority for accessibility in the City of West Sacramento Accessibility Plan?

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Additional copies of the survey, in hard copy or electronic format, can be obtained from the Capital Projects Department by calling 916-617-4980 or by sending an email request to [ada@cityofwestsacramento.org](mailto:ada@cityofwestsacramento.org).

Please return this survey to:

ADA/504 Coordinator, Victoria Soares  
Capital Projects Department  
1110 West Capitol Avenue, First Floor  
West Sacramento, CA 95691

by email to: [ada@cityofwestsacramento.org](mailto:ada@cityofwestsacramento.org)

Thank you for your input!